

LIMITED TENDER FOR SUPPLY, INSTALLATION AND COMMISSIONING OF SERVER & NETWORK ATTACHED STORAGE (NAS) THROUGH BUY-BACK OF OLD ITEMS

REF: NEDFi/IT/26-27/1236

Date: 14-July-2026

Dear Sir/Madam,

With reference to the above-mentioned subject, we are in the process of inviting a limited tender for the supply, installation & commissioning of Server & NAS. Accordingly, you are requested to submit your bid under a Two-Bid system as mentioned below:

A. Requirements:

Sl. No	Item Description	Qty.
01	Item: Enterprise Rack Server <u>Minimum Specifications:</u> ➤ Intel Xeon Scalable (5th Generation) or AMD EPYC (4th Generation) Processor with a minimum of 32 Cores total (e.g., 1x 32-core or 2x 16-core) and a base clock speed of 2.6 GHz or higher. ➤ 256GB DDR5 ECC RAM. ➤ Hardware RAID Controller supporting RAID 0, 1, 5, 6, 10 with a minimum 2GB battery/flash-backed cache. ➤ 2 x Min. 240GB Enterprise SSD or 10K SAS HDD for boot drive ➤ 6 x 2.4TB SAS 10K RPM Enterprise HDD. ➤ OS Certification: The exact server model quoted must be officially certified and listed on the Hardware Compatibility List (HCL) for VMware ESXi, Ubuntu LTS, and Windows Server. ➤ 2 x 10G SFP+ Ports. ➤ Remote Management: Dedicated out-of-band management port. Must feature an OEM-proprietary embedded Baseboard Management Controller (BMC) with dedicated HTML5 GUI, remote console, and virtual media capabilities. Generic open-source IPMI-only controllers will be rejected. Full-feature enterprise license must be included. ➤ Dual Redundant Hot-plug Power Supplies. ➤ Warranty: 5 Years Comprehensive On-Site Warranty (NBD).	1

02	Item: Enterprise Network Attached Storage (NAS) Minimum Specifications: ➤ Rackmount form factor. ➤ Operating System: Enterprise-grade embedded Linux/BSD-based OS with web GUI management. The OEM must be the original developer and intellectual property owner of the embedded Storage OS. Unbranded or assembled hardware utilizing community-driven/open-source OS or third-party OS will be strictly disqualified. ➤ Processor: Minimum 4-Core / 8-Thread Intel Core/Xeon or AMD Ryzen/Epyc processor. ➤ Memory (RAM): Minimum 8GB (Expandable). ➤ Drive Bays: Minimum 8 x 3.5-inch hot-swappable bays. ➤ Storage Included: 8 x 4TB Enterprise 7200 RPM SATA HDDs with 256MB Cache and 2 million Hour MTBF. ➤ Networking: 2 x 10GbE SFP+ ports. ➤ Protocols & Features: Block and file-level storage, iSCSI, SMB/CIFS, NFS, FTP, RSync, SSH, and S3-compatible cloud storage gateway. Native support for RAID 0, 1, 5, 6, 10, Online Capacity Expansion, and Hot Spare. ➤ Warranty: 5 Years Comprehensive On-Site Warranty (NBD).	1
03	Item: Networking Accessories ➤ 8 x 10G SFP+ DAC cables for connecting the server and storage to the switch (4 active, 4 spare). ➤ 6 x CAT6 patch cords (1 meter) for management network.	1 Set
04	Item: Delivery, Installation & Commissioning ➤ The successful bidder shall be responsible for the delivery, installation, configuration, testing, and commissioning of the supplied server and NAS at NEDFi's Disaster Recovery (DR) Co-location Site at Web Werks Noida Data Center, Noida. ➤ The bidder shall install and configure Proxmox Virtual Environment (Proxmox VE) with a 5-year Community Subscription on the server, including IP addressing and all necessary system configurations, in consultation with the NEDFi IT Department. The NAS shall also be configured, including storage, network, and access settings, in consultation with the NEDFi IT Department. The bidder shall ensure successful integration, testing, and commissioning of the solution to the satisfaction of NEDFi. All costs towards transportation, installation, commissioning, manpower, tools, and incidental expenses shall be borne by the bidder.	1

B. Details of Items for Buy-Back

The successful bidder shall purchase the following obsolete/legacy IT assets from NEDFi on a buy-back basis. The quoted buy-back value shall be included in the Financial Bid.

Sl. No	Item Details	Qty	Serial Numbers	Status	Location
1	HPE ProLiant DL20 Gen10 Server (Intel Xeon E-2236 Processor, 16GB RAM, 2x600GB SAS HDD)	3	SGH108YBZN SGH108YBZP SGH108YBZM	Working	Noida
2	Netgear Ready NAS with 8 x 4TB HDD	1	55V178EE00159		
3	HPE OfficeConnect Switch 1820 24G J9980A	1	CN11GMW4XB		
4	Sophos XG 210 Next Generation Firewall	1	C2307647CH8XV37		
5	Lenovo SR550 Server (Intel Xeon Bronze 3204 Processor, 16GB RAM, 1x2 TB HDD)	1	1S7X04TTB900J301 F268	Working	Guwahati
6	HPE ProLiant DL20 Gen10 Server (Intel Xeon E2238 Processor, 32GB RAM, 4x 2.4 TB SAS HDD)	1	GDP226219A1		
7	APC 42U Smart Server Rack	1	-	Not Working	

C. Other Terms & Conditions:

- The tender shall be processed under a Two-Bid System comprising a Technical Bid and a Financial Bid. Only the Financial Bids of those bidders who are found technically qualified shall be opened.
- The bidder shall have experience in the supply, installation, testing, and commissioning of Enterprise Servers and Enterprise Storage Solutions (NAS/SAN or equivalent). Documentary evidence such as Purchase Orders, Work Orders, Completion Certificates, or Client Certificates shall be submitted along with the Technical Bid.
- The bidder shall be OEM or an OEM Authorized Partner/Dealer/Distributor/Reseller for the quoted Server and NAS products and documentary evidence regarding the same shall be submitted along with the Technical Bid.
- The OEM shall provide back-to-back warranty support for the quoted Server and NAS hardware for the entire warranty period. NEDFi reserves the right to verify the authenticity of the OEM authorization, product serial numbers, warranty entitlement, firmware entitlement, and support coverage directly

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पंजीकृत कार्यालय: हाउस, जी. एस. रोड, दिसपुर, गुवाहाटी – 781007

Regd. Office: NEDFi House, G. S. Road, Dispur, Guwahati - 781007

Phone: +91 361 2222200, Website: www.nedfi.com

from the OEM before placement of the Purchase Order and/or release of payment. Any product found to be counterfeit, refurbished, grey market, imported through unauthorized channels, or ineligible for OEM warranty/support in India shall be rejected, and the supplier shall replace such equipment at its own cost without any additional financial implication to NEDFi.

- e) The bidder must have a functional office in Guwahati, Assam. Self-attested copies of PAN, GST Registration Certificate, proof of office address, and other applicable KYC documents shall be submitted along with the bid.
- f) The quoted Server and NAS models shall be current generation products and shall not have been declared End-of-Life (EOL) or End-of-Support (EOS) by the OEM. The OEM shall provide firmware updates, security patches, spare parts, and complete hardware support throughout the warranty period of five (5) years.
- g) The bidder shall quote only new, unused and ready-stock equipment available with the OEM or its authorized distributor/channel partner in India. The complete supply, installation, testing, commissioning, configuration and migration (where applicable) shall be completed within 15 (Fifteen) days from the date of issue of the Purchase/Work Order.
- h) The proposal shall necessarily include the buy-back offer for the obsolete equipment specified in this tender. Bids submitted without the buy-back offer shall be treated as non-responsive and shall be rejected.
- i) Only physical hard copies of the bid shall be accepted. Every page of the Technical Bid, Financial Bid, and all supporting documents shall be duly signed and sealed by the authorized signatory of the bidder.
- j) The bidder shall submit an Earnest Money Deposit (EMD) of ₹50,000/- (Rupees Fifty Thousand only) as Bid Security. Bids submitted without the prescribed EMD shall be rejected.
- k) The EMD of unsuccessful bidders shall be returned after completion of the tender process without any interest. The EMD of the successful bidder shall be liable to be forfeited if the bidder:
 - withdraws or modifies the bid during its validity period;
 - fails to accept the Purchase Order/Work Order;
 - fails to furnish the required Performance Bank Guarantee within the stipulated time; or
 - fails to complete the supply, installation, and commissioning within the prescribed timeframe.
- l) The successful bidder shall furnish a Performance Bank Guarantee (PBG) equivalent to 5% of the Purchase Order value (excluding applicable taxes). The Performance Bank Guarantee shall remain valid

for the entire warranty period and shall be released after successful completion of all warranty obligations.

- m) The bidder shall be solely responsible for providing comprehensive warranty, technical support, replacement of defective components, and all after-sales services for the supplied items throughout the warranty period. The bidder shall act as the single point of contact (SPOC) for all warranty and support-related issues and shall coordinate with the respective OEM(s) to ensure timely resolution without any additional cost to NEDFi.
- n) All supplied hardware embedded operating systems, firmware, and software components (including Proxmox VE, NAS Operating System, and all embedded software/firmware) shall be genuine, properly licensed wherever applicable, and free from malware, malicious code, unauthorized modifications, or known security vulnerabilities at the time of delivery and commissioning.
- o) In compliance with RBI guidelines relating to information security, outsourcing, and technology risk management, NEDFi, RBI, or any agency authorized by them shall have the right to inspect or audit the supplied hardware, firmware, software, licenses, security configurations, and related documentation during the warranty period. The bidder shall extend full cooperation during such audits and promptly address any observations relating to the supplied solution.
- p) Prior to handing over the buy-back items, all storage media installed in the existing Servers, NAS, Firewalls, or any other storage devices will be securely sanitized and wiped by NEDFi's IT Department in accordance with its Information Security Policy and applicable regulatory guidelines. The successful bidder shall fully cooperate in this process and shall not remove any storage media without the prior written authorization of NEDFi.
- q) 100% payment shall be released only after successful supply, installation, testing, commissioning, submission of all required documentation, warranty registration, and formal acceptance of the supplied solution by NEDFi.
- r) Any evidence of cartelization, bid-rigging, collusive bidding, fraudulent, coercive, or corrupt practices shall result in immediate disqualification of the bidder and may also lead to blacklisting/debarment from participation in future tenders of NEDFi, without prejudice to any other legal action available under applicable laws.
- s) NEDFi reserves the right to accept or reject any or all bids, wholly or partially, and to cancel, amend, modify, or terminate the tender process at any stage without assigning any reason whatsoever. NEDFi shall not be liable for any costs or expenses incurred by the bidders in connection with the preparation or submission of their bids.

- t) Any dispute arising out of or relating to this tender or the resultant Purchase Order shall be subject to arbitration in accordance with the provisions of the Arbitration and Conciliation Act, 1996, as amended from time to time. The seat and venue of arbitration shall be Guwahati, Assam, and the courts at Guwahati shall have exclusive jurisdiction.

D. Bid Submission Instructions & Schedule

If you agree with the terms and conditions mentioned above, please submit your bid under a **Two-Bid System** as detailed below:

- **Envelope 1 (Technical Bid):** Should contain Annexure-A, Annexure-B, EMD, and all supporting KYC/Technical documents, Data Sheets, and OEM Authorizations/Declarations. It must be sealed and super-scribed as "*Technical Bid for Server & NAS*". **Do not include any pricing information in this envelope.**
- **Envelope 2 (Financial Bid):** Should contain only Annexure-C (Pricing details). It must be sealed and super-scribed as "*Financial Bid for Server & NAS*".

Both Envelope 1 and Envelope 2 should be placed inside a larger, sealed **Master Envelope**, super-scribed with "**Limited Tender for supply, installation and commissioning of Server & NAS**" and submitted on or before **21-July-2026 by 11:00 AM** to the following address:

To,

*The Executive Director,
North Eastern Development Finance Corporation Limited (NEDFi)
NEDFi House, G. S. Road, Dispur, Guwahati – 781006.*

E. Bid Opening Schedule:

- **Technical Bid Opening:** The Technical Bids will be opened at **11:30 AM on 21-July-2026**.
- **Financial Bid Opening:** Only the Financial Bids of technically qualified bidders shall be opened. The date and time for opening of the Financial Bids shall be communicated to the technically qualified bidders.

Thanks & Regards

Sd/-
(L Loyi)

Executive Director

ANNEXURE-A (Technical Bid)

(Covering letter should be written on Bidder's letterhead with the following details)

Sl. No	Documents Required
01	Covering Letter
02	Dealer / Seller / Re-seller / Partner certificate
03	EMD (Bid Security)
04	KYC Documents (PAN, GST, Address Proof, etc.)
05	Datasheet / Brochure of the quoted items

ANNEXURE-B (Technical Bid)

(Should be written on Bidder's Letterhead)

Sl. No	Item	Brand/Make	Model/Part No	Specification Compliance (Yes/No)
01	Enterprise Rack Server			
02	Enterprise NAS			

ANNEXURE-C - FINANCIAL BID

(Should be written on the letterhead of the Bidder)

Sl. No	Item	Rate (X)	GST (Y)	Total Amount (X+Y)
01	Enterprise Rack Server			
02	Enterprise NAS			
03	Networking Accessories (Cables)			
04	Proxmox VE Community License Subscription (5 Years)			
05	Delivery, Installation & Commissioning			
Grand Total(A)				
Less: Buy-back Value of Obsolete Equipment (B)				
Final Evaluated Bid Amount (A – B)				

Notes:

- The quoted prices shall be inclusive of all applicable duties, levies, freight, insurance, installation, commissioning, and any other incidental charges, except GST, which shall be indicated separately.*
- GST shall be quoted separately as applicable.*
- The Buyback Value shall be quoted inclusive of all applicable taxes, if any.*
- The Final Evaluated Bid Amount (A – B) shall be considered for financial evaluation and determination of the L1 bidder.*
- All amounts shall be quoted in Indian Rupees (INR) only.*